

U.S. & NORTH AMERICA SEE BIG RETURNS



15%

Rise in desk bookings in September.

This may indicate that many companies kept their September return dates and August dip was likely driven by vacations.

The U.S. saw a **21% increase in employees returning to work** compared to August.

San Francisco, New York, and Boston all saw the percent of employees returning to the office **increase by at least 30%**.

Chicago and Los Angeles both saw rates in the teens.

New York and San Francisco returns were largely driven by the IT industry. Both cities saw IT employees returning above the national average.

Both Boston and Chicago saw double digit decreases in the percent of employees returning in the education sector.

Bounce Rate



Decreased from **19% in August to 17% in September.** Friday is still the least popular day to work in the office.

The number of days the average employee spends in the office per month **increased from 4.4 days to 5** in September.

There was a **2% increase** in the share of employees coming in multiple times a week compared to August.

MOST INDUSTRIES ARE COMING BACK



Industries with highest average number of employees in the office:

1. Mining, oil and gas
2. Hospitality

Top industries for how often employees come into the office once a week:

1. Hospitality
2. Family services
3. Transportation

Industries with biggest gains of employees returning:

1. IT
2. Healthcare
3. Professional services

Wholesale is the only industry with a dip in employees returning to the office, and the only industry with a dip in desk reservations.

IT, which saw some of the most drastic returns, has the highest bounce rate of any industry.

GLOBAL

AU is still dipping

15%

fewer employees were in the office compared to August.

Average office capacity fell to **below 10%**.